



# Courtesy Access

## Safe wireless internet access for business guests



### Product Overview

The penetration of Wi-Fi enabled laptops is rapidly increasing in both business and consumer markets. AirRoamer Courtesy Access is the ideal solution to offer safe wireless Internet access for business guests and clients. Access is easy, convenient and at no cost to your visitor. Courtesy Access lets you protect the security of your corporate network while avoiding the administrative burden associated with managing access and dealing with abuse situations.

### Features and Benefits

AirRoamer Courtesy Access Service is an effective way of increasing customer satisfaction, reducing costs and minimizing operating issues:

#### Accommodate visitors' needs:

AirRoamer Courtesy Access provides signs for your location to let visitors know they can access the Internet. A proven user interface simplifies your visitors' initial and subsequent access to the Internet using Wi-Fi enabled devices such as notebook computers.

Courtesy Access increases the effectiveness of on-site meetings with customers, suppliers and partners. The improved good will and meeting effectiveness has substantial business benefit to you.

Courtesy Access is also a natural complement to amenities provided to clients in waiting room situations. Providing convenient Internet access for your clients can be a significant competitive advantage, and lead to increased customer satisfaction.

#### Avoid administrative costs:

AirRoamer's proprietary credential technology\*, conveniently equips visitors with traceable credentials while avoiding the need to involve your IT and administrative staff in expensive and time consuming processes. In addition, we remove the burden from your staff to police use and resolve incidents. Service activation is simple and rapid. AirRoamer uses certified dealers backed by market leading WLAN equipment manufacturers. AirRoamer offers a 7/24 Help Desk for both guests and your administrative personnel.

\* Patent Pending.

[www.airroamer.com](http://www.airroamer.com)

**Protect your business from Internet abuse:**

AirRoamer traceable credential technology\* eliminates most abuse. If incidents do occur, then these can be passed to AirRoamer for resolution. We keep the necessary records to satisfy complainants that you have acted responsibly which avoids awkward questioning of your employees to investigate the identity of guests.

**Standard Equipment Configurations**

AirRoamer provides standard configurations compatible with market leading equipment manufactures. Solutions are available for all WLAN topologies and architectures. Standard configurations are available for Cisco, Colubris Networks, Aruba, and many other vendors' equipment.

**Optional Services**

For businesses with unique needs, we can develop a custom visitor experience integrated with AirRoamer Courtesy Access service.

AirRoamer offers a management portal that allows your IT staff to view and retrieve management reports and to prevent specific users from accessing the Internet at your location.

AirRoamer Dealers offer custom system design and consulting to meet specialized needs.

**Join the AirRoamer Network Today**

AirRoamer's Courtesy Access service is the safe and effective way to improve your relationship with visitors. Ask your preferred Value Added Reseller about AirRoamer Courtesy Access or contact us and we will put you in touch with an AirRoamer Dealer near you.

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**About AirRoamer**

AirRoamer Inc., established in early 2003, is a privately held company with its head office in Toronto and marketing, development and operations located in Ottawa.



**AirRoamer**  
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